

TRAVEL TECH PROVIDER DETAILS FOR TPConnects Technologies LLC



COUNTRY	United Arab Emirates
CUSTOMER SEGMENT	Corporate, Leisure
REGIONS	Global
SOLUTION IN PLACE WITH LHG	Farelogix

DESCRIPTION

TPConnects is an IATA NDC Level 4 certified Travel Technology company based in Dubai. The NDC Aggregator platform has been integrated with all 3 major GDS, NDC Airlines, Low Cost Carriers, Non-air Suppliers like hotels, car, transfer etc using Travel Agents own credentials. Agents can add markup or commissions on top of net fares received from airlines, can add sub agents and any number of staff etc. We provide travel agencies with a B2B aggregator platform and a B2C customer facing website with the agencies preferred payment gateway. The aggregator platform let the agency search, book, ticket, add ancillaries, complete after sales like refund, reissue, void, split PNR; thus enhancing the productivity of the consultant to complete all the task in one single platform. The content delivered is similar to the airline.com with branded fares (wherever applicable), which provides an opportunity for the agency to have incremental revenue.

CORE SERVICES

Aggregator	✓	OBE/IBE	✓	Front Office	✓
Mid Office	✓	Back Office	○	Payment Service	✓
Dynamic Packaging	✓	Duty of Care Provider	○	Cache Provider	✓
Flight Reservation System / Inventory	✓			Profile Management	✓

FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Yes	Exchange:	Yes
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

Ancillary Services: **ASR, Baggage, Lounge, WiFi**

CONTACT DETAILS TRAVEL TECH PROVIDER

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Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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