

## TRAVEL TECH PROVIDER DETAILS FOR SIRENA-TRAVEL JSC



**COUNTRY** Russia  
**CUSTOMER SEGMENT** Corporate, Leisure, Other  
**REGIONS** Europe, Middle East/Africa, Asia/Pacific  
**SOLUTION IN PLACE WITH LHG** Farelogix

### DESCRIPTION

Sirena enjoys leadership across Russia and the CIS as the region's largest supplier of high-level IT solutions for air transport and travel industry. Our products and services help significantly improve workflow of airlines, airports and travel agencies. Recognized as Russia's leading GDS, Sirena has evolved into a cutting-edge technology solution provider that now stands behind Leo PSS – the comprehensive passenger service system. Leo PSS has been ranked in the world's Top 10 aviation PSS in terms of service volume. An IATA Strategic Partner, in 2019 Sirena has been certified as IATA NDC 4th Level Certified Aggregator and NDC 4th Level Capable Provider. Key figures:

- 18,000 terminals at 7,000 salespoints in Russia, the CIS and beyond
- 58+ mln reservations made annually
- 55+ airlines are hosted in Leo PSS
- Leo DCS by Sirena is serving 75 air carriers at 320+ airports globally

### CORE SERVICES

Aggregator	✓	OBE/IBE	✓	Front Office	✓
Mid Office	✓	Back Office	✓	Payment Service	✓
Dynamic Packaging	✓	Duty of Care Provider	✓	Cache Provider	✓
Flight Reservation System / Inventory	✓			Profile Management	✓

### FUNCTIONALITIES

Searching:	Yes	Booking:	Yes	Pricing:	Yes
Ticketing:	Yes	Refund:	Yes	Exchange:	Yes
PNR/Order Cancellation:	Yes	Branded Fares Display:	Yes	Void:	Yes

Yes - available

No - all functionalities available via SPRK web access

Dev - in development

Ancillary Services: **ASR, Baggage, Lounge, WiFi**

### CONTACT DETAILS TRAVEL TECH PROVIDER

Mr. Mikhail Lazarev  
 +7 495 782-13-15  
 mail@sirena-travel.ru  
 https://www.sirena-travel.com/

125167, Russia, Moscow,  
 Leningradsky Prospect, 37,  
 building 12

Otherwise, your personal Lufthansa Group airlines contact will help you quickly and proficiently.

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